Are your pages not loading correctly?
Try clearing your browsing history (cookies & cache) to see if things speed up.

Instructions for Internet Explorer:

1. Select **Tools** at the top navigation bar (If you do not see Tools, try pressing Alt key on your keyboard)
2. Select **Internet Options**
3. Check box **Delete Browsing History** on exit.
4. Select **Delete**
5. Check all boxes except for Preserve Favorites website data and Passwords
6. Select **Delete**
7. Close out of all open Internet Explorer browsers.
8. Now try signing into your CaterTrax account.

Instructions for Google Chrome:

1. Click on 3 vertical dots on the upper right hand corner of your browser.
2. Select **Settings**
3. In the Privacy and Security Section select **Clear Browsing Data**.
4. Select the **Advanced Tab**
5. Ensure Time Range is set for 'All Time'
6. Check Boxes **Cookies and other site data** and **Cached Images and Files**.
7. Select **Clear Data**
   Close out all open Google Chrome browsers.
8. Now try signing into your CaterTrax account.

*If you need further assistance please contact our Support Team by submitting a support ticket or calling 1-800-975-8729.*